



1-866-483-1841

Bronze
\$20/PC
\$120/Srv

Silver
\$30/PC
\$200/Srv

Gold
\$40/PC
\$250/Srv

Daily monitoring of core server and workstation services

Monitor: processor, memory, disk utilization



Hard disk space



Event Log



Detect problems before they impact the network



Anti-virus running and enabled



UPS connectivity and battery health



Spam filtering status



Proactive daily maintenance

Hard drive maintenance: Defrag, File cleanup, Scan disk



Microsoft patch management



Microsoft Windows 2000, 2003, 2008 standard full maintenance



Anti-spam definition management



Antivirus patch, definition and quarantine management



Microsoft Windows Small Business server full maintenance



Microsoft Exchange and SQL server full maintenance



Firewall management



Network Administration			
Adding, removing and managing users			
Remote Installation of approved desktop applications			
Network printer trouble shooting			
Unlimited telephone and remote support			
One full day a month onsite support			
Access to employee remote support			
Email monitoring			
Network device/asset management			
Vendor management			
Daily Server backup			
Server Disaster Recovery with test restores			
Workstation backup			
Spam and virus removal			
Monthly on-site network assessment			
Firewall management			
Chief information officer (CIO) Services			
Technology planning services			
IT procedures and network documentation manual			